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ANNUAL MEASURES - Q2

G

At or above target

A

Acceptable performance - results are within target boundaries

R

Below target

V

Volumetric/contextual measures that support targeted measures

Strategic Measures

Service Area		Measure ID	Measure	High Or Low	Low Target	High Target	Previous Data Period	Previous Value	Current Year	Current Value	Unit	Status	Commentary
DCE	Grounds Maintenance	GM 2	Satisfaction with play areas, parks and open spaces (collected via Citizens' Panel)	High is good	85.00	90.00	2019/20	90.00	2020/21	77.80	%	R	77.8% of respondents reported being very satisfied or satisfied with the overall management of our parks and open spaces. This figure reflects the significant impact on parks and open spaces over the covid period with visitor numbers being considerably higher.
	Street Cleansing	SC 2	Satisfaction that public land and public highways are kept clear of litter and refuse (Street Cleansing) (collected via Citizens' Panel)	High is good	68.00	80.00	2019/20	69.00	2020/21	76.00	%	A	Citizen Panel results show 76% of those asked were satisfied or very satisfied with the cleanliness of highways and open spaces